

# Senior Transportation Alternatives Continued

## Abrazar Senior Non-Emergency Medical Transportation

Low-cost transportation to non-emergency medical appointments anywhere in the service area. Transportation may be for medical appointments including but not limited to dialysis, therapy, dentistry, health education, prescription pick-ups, lab tests, x-rays, etc. Clients are limited to eight one way trips per month. Exceptions can be made on a case by case basis.

### Eligibility

- 60 years and older
- Must apply for OCTA ACCESS service and receive a letter of denial. ACCESS Frail exceptions are made by the transportation coordinator.
- Rides must be scheduled 3-4 days in advance.
- Must reside in a qualifying city (Costa Mesa, Cowan Heights, Cypress, Fountain Valley, Garden Grove, Huntington Beach, La Palma, Lemon Heights, Los Alamitos, Midway City, Rossmoor, Santa Ana, Seal Beach, Stanton, Surfside, Tustin, Tustin Heights or Westminster)

### Application

Applications are available at the Cypress Senior Center; applicants must complete the form and mail it to Abrazar. The direct line for Abrazar is (714) 891-9500.

### Fee

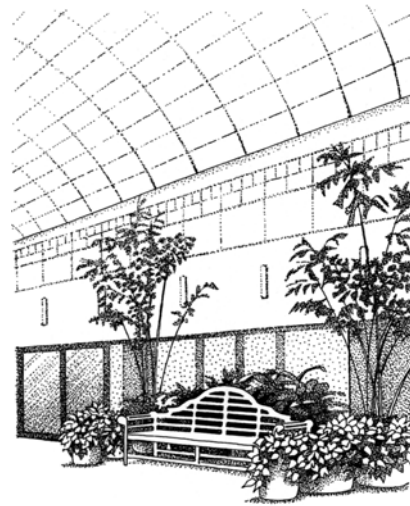
\$2.00 per one way trip

### Service Hours

7:00 AM – 6:00 PM Monday through Sunday. Transportation is not available on major holidays.

## Mission Statement

The Cypress Senior Services staff is dedicated to providing the highest caliber of recreational, social and supportive services to mature adults. The staff is committed to meeting the changing needs and interests of a diversified and mature population through a wide range of programs. The staff's goal is to provide a warm environment where individuals can explore and enjoy the activities and services designed to enrich their lives.



City of Cypress  
Cypress Senior Center  
9031 Grindlay Street  
(714) 229-2005  
(714) 229-2008 (Fax)  
Website: [www.ci.cypress.ca.us](http://www.ci.cypress.ca.us)

For more information on any transportation program, please call the Cypress Senior Center at (714) 229-2005.

City of Cypress  
Recreation and Community  
Services

# SENIOR TRANSPORTATION ALTERNATIVES



A Guide to Transportation  
Programs Offered to Seniors  
Who Reside in Cypress

9031 Grindlay Street  
Cypress, CA 90630  
(714) 229-2005

Website: [www.ci.cypress.ca.us](http://www.ci.cypress.ca.us)

The Best Place for Recreation, Resources, Education & Fun!

# Senior Transportation Alternatives

## Taxi Voucher Program

This program is a curb-to-curb taxi service provided by the City of Cypress exclusively to qualifying Cypress seniors. Each qualified participant is eligible to receive taxi vouchers each month; each voucher has a value of \$11.00. There are a limited number of vouchers available each month.

### Eligibility

Individuals must meet the following criteria:

- Cypress resident
- Age 65 or older
- Income maximum is:  
Single = \$2,204/month  
Couple = \$2,521/month

Vouchers are to be used for medical appointments, grocery shopping, banking, to attend the Cypress Senior Center, or to visit a relative in a hospital or nursing home.

### Application

An individual must first register in-person at the Cypress Senior Center. They need to bring proof of Cypress residency, photo identification that shows birthdate, and a tax return, SSI statement or direct deposit bank statement for income verification. They will receive a taxi voucher I.D. card. Requests for future vouchers may be completed by mail.

### Fee

There is no fee charged for the vouchers. No change will be given, if the cost of the ride is less than \$11. If the cost of the ride is greater than \$11, the participant must pay the difference or use a second voucher. Again, no change will be given if using a voucher.

### Service Hours

Service is provided seven (7) days a week between the hours of 7:00 AM and 6:00 PM.

## Nutrition Taxi Program

Provided by OCTA, the Orange County Office on Aging, and the City of Cypress, this program is designed to offer transportation to the Cypress Senior Center for the Nutrition Program.

### Eligibility

Must be 60 years or older and have reservations for the Congregate Meal Program ("Let's Do Lunch") on the same day as the requested transportation.

### Application

Individual must apply at the Cypress Senior Center. Specific days may be requested. There is a maximum daily capacity of riders. Some days may not be available at the time of application.


### Fee

There is no fee.

### Service Hours

Participants are picked up via taxi around 9:00 AM and returned home at approximately 1:00 PM



 <p>City of Cypress Taxi Voucher \$11.00 Value</p> <p>Note: Change will not be given for any amount under \$11.00. Questions? Call (714) 229-2005</p>	I.D. Number _____ Date: _____ Pick Up Address: _____ Drop off address: _____
	For Drivers Use Name _____ Cab # _____ TOTAL FARE <input type="text"/> TOTAL MILEAGE <input type="text"/> For Office Use: JAN / FEB / MAR / APR / MAY / JUNE JULY / AUG / SEPT / OCT / NOV / DEC

## ACCESS

OCTA ACCESS is a shared-ride service for people who are unable to use the regular fixed route bus service because of a functional limitation.

### Eligibility

Eligibility is based on the person's individual functional abilities and limitations, not a specific age, diagnosis or disability. A person may be eligible if he or she is unable to board or exit a fixed route bus, get to or from a bus stop due to physical and environmental barriers, or does not understand how to ride the bus due to a cognitive disability.

### Application

OCTA has a formal certification process that follows strict Americans With Disabilities Act (ADA) guidelines. The certification process consists of a completed application and a 20 minute in-person assessment. The in-person assessment process, including travel to and from the appointment, may take from 4 to 6 hours. Applications are available at the Cypress Senior Center or call OCTA ACCESS at (714) 560-5956 or download an application at [www.octa.net](http://www.octa.net).

### Fee

- Curb-to-curb service at pick-up & destination = \$2.70 per trip.
- Door-to-curb service at either pick-up or destination = \$7.70.
- Door-to-door service at pick-up and destination = \$12.70.

### Service Hours

5:00 AM to 10:00 PM Monday - Friday  
 6:00 AM to 8:00 PM Saturdays and Sundays  
 6:00 AM to 8:00 PM Holidays