



Tanglewood North Homeowners Association

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March 22, 2010

**Chief of Police,
Mark Yokoyama,
CITY of CYPRESS
5275 Orange Avenue
Cypress, CA 90630**

Subject: ~~Sergeant Evers~~ [AYRES]

Dear Chief Yokoyama;

This letter is to compliment Officer, Sergeant Evers on the handling of what could be considered just a nuisance call but to a number of our neighbors it has become major. Several of the residents of this homeowners association have been bullied by one owner for the past several months. It has become such a consistent unpleasant situation that some residents had considered taking some action on their own which would have taken the problem to a higher criminal level. Fortunately your officers, and in particular most recently, Sergeant Evers, was able to see he needed to go beyond just making a record of the complaint. He took the extra step of speaking to the alleged bully. It meant a great deal to the residents who were watching your officer's handling of the call. One owner called me to say, "Sergeant Evers treated me like a gentleman." That was the first positive phone call I've had in months over this situation.

I personally appreciate how Sergeant Evers conducted himself. I get constant phone calls and e-mails every time a resident's vehicle is squirted with the sticky substance requiring the car, SUV or truck be washed. I've gone out and looked at the stuff – run my hands over it – and go to the parking spot where this always happens. I've spent many hours on this problem. It isn't something I can fix; only the Cypress Police Department can do it. The crime is so childish that obviously your department has higher priority cases to solve. For all of us who have been dealing with this petty crime, we greatly appreciate Sergeant Evers for going the distance when technically he didn't have to.

Again, all of us over in Tanglewood North HOA appreciate your fine police department.

Very truly yours,

Roberta O'Toole
Property Manager
TANGLEWOOD NORTH HOMEOWNERS ASSOCIATION

Cc: Sgt. Evers
Board Packet

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CYPRESS POLICE DEPARTMENT