Tanglewood North
Homeowners Association
9672 Paseo De Oro, Cypress, CA 90630; p: 714.952.1267; f: 714.952.1229; e: otoole111@aol.com

February 15, 2010

Mark Yokoyama
Chief of Police,
CITY of CYPRESS - Police Department
5275 Orange Avenue
Cypress, CA 90630

Subject: **Sergeant Tom Bruce**

Dear Chief Yokoyama;

Once again we want to thank you for an outstanding member of your Department.

Councilman Todd Seymore asked Tanglewood North Homeowners Association members to join CERT after he and his wife, Teri, had joined. He felt that the two clubhouses on the property could be important centers for emergency locations in case of a disaster.

Three of our HOA have joined and trained for CERT. It is with our affiliation with CERT that we've been under the leadership of Sergeant Tom Bruce. He guided us expertly through the N1H1 Flu Vaccine Project. It went off perfectly thanks to you and his team of officers and volunteers. Most recently Sgt. Bruce gave us training at the Seal Beach Police Department. He advances our knowledge each time he speaks to our group; plus his critiques are very helpful.

We've seen him interface with the public. Our best example was at the Flu Clinic when a distraught parent with a molested young teenager stopped Sgt. Bruce to ask his professional advice. As busy as he was, Sgt. Bruce took the time to caringly and compassionately give the parent all of his attention on this serious matter. That parent left with every doubt he had and every question answered. It would be hard to beat the best police moment of that day; and there were many.

Please accept our profound thank you for your Department's excellent work.

Very truly yours,

Loree Erpelding	**Roberta O'Toole**	**Patrick O'Toole**
CERT Logistics Team Leader	CERT Volunteer	CERT Volunteer
Chair, Emergency Preparedness	Property Manager	HOA Coordinator

TANGLEWOOD NORTH HOMEOWNERS ASSOCIATION

Cc: Councilman T. Seymore
Sgt. Bruce, Cypress P.D.
Board Packet

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